



Skills for Care in the South East asked their stakeholders and partners what tools they were using to promote Dignity in Care. The purpose of this document is to share information about workforce Development tools that are available to support Dignity in Care. Where possible a link or embedded document has been provided; if you click on the underlined sentence, the link will take you to the relevant website or document, if you double click on the icon / illustration this will open the embedded document where indicated.

Dignity is a key theme which runs through all best practice, person centred and personalised approaches and therefore although some items listed in this map may not be focused specifically on Dignity – this is implicit within.

Resource	Description
	<p>Dignity in Care network hosted by SCIE</p> <p>This website is dedicated to Dignity in Care and will give you tools and information related to Dignity including materials and resources for training staff. This website will tell you how you can become a Dignity Champion. It will also give you tools and ideas on how to celebrate Dignity Action Day. It will signpost you to press releases and discussions and debates.</p> <p>Visit: http://www.dignityincare.org.uk/</p>
	<p>SCIE</p> <p>SCIE have identified 8 main factors for ensuring Dignity in Care.</p> <p>Choice and control, Communication, Eating and nutritional care, pain management, Personal hygiene, Practical assistance, Privacy, Social Inclusion.</p> <p>http://www.scie.org.uk/publications/guides/guide15/index.asp Read more about these on their website.</p>

Age UK Milton Keynes – Dignity Exercise



Dignity Exercise

Age UK in Milton Keynes produced the attached exercise to help staff to think about what Dignity means in their role.



Skills for Care Website

Skills for Care website

The Skills for Care website hosts a wealth of information related to all aspects of Workforce Development in Adult Social Care. If you type Dignity on the search tank this will give you a menu of documents, reports and tools which are all supporting Dignity in Care.

<http://www.skillsforcare.org.uk/home/home.aspx>



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Skills for Care Common Induction Standards

The Common Induction Standards have been developed by Skills for Care and they set down minimum knowledge requirements for someone starting to work in social care and or changing roles in social care. The intention is that you can know, understand and meet all of these standards within a 12 week period, this will allow you to demonstrate and provide high quality care and support. The standards cover the areas below and all address the principles of Dignity within them.

Standard 1 Role of the health and social care worker

Standard 2 Personal development

Standard 3 Communicate effectively

Standard 4 Equality and Inclusion

Standard 5 Principles for implementing duty of care

Standard 6 Principles of safeguarding in health and social care

Standard 7 Person-centred support

Standard 8 Health and safety in an adult social care setting

To access go to: <http://www.skillsforcare.org.uk/cis/>



Skills for Care Knowledge Sets

Skills for Care Knowledge Sets

The Knowledge Sets produced by Skills for Care give comprehensive detailed learning outcomes for specific areas of care and support.

You can use any of the knowledge sets to support you in gaining knowledge and understanding in particular areas of care and support.

The knowledge sets include:

- End of life care
- Infection, prevention and control
- Medication
- Nutrition and well being
- Safeguarding of vulnerable adults
- Workers not involved in direct care.

For access to the knowledge sets go to:

http://www.skillsforcare.org.uk/developing_skills/knowledge_sets/knowledge_sets_introduction.aspx



Qualifications Credit Framework

Qualification Credit Framework

The Qualifications and Credit Framework(QCF) is a framework that is replacing the existing National Qualifications Framework. It is a new way of recognising skills and qualification by awarding credits for qualifications and units. It will enable staff to gain qualifications at their own pace in a much more flexible way than National Vocational Qualifications (NVQ's).

The QCF contains units of learning based on many aspects of Social Care including Dignity.

To find out more go to:

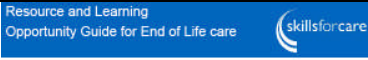
www.skillsforcare.org.uk
[QCF - what is changing](#)



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Department of Health

The Department of Health have produced a report about dignity in care homes focussing on the care of people with Dementia.



The purpose of this document is to share information relevant to workforce development to support end of life care. Where possible a link has been provided; if you click on the underlined sentence, the link will take you to the relevant website or document.

For further information or if you would like to contribute to this update please contact Karen.stevens@skillsforcare.org.uk

Resource	Description
	<p>Skills for Care Knowledge sets</p> <p>The End of Life Care knowledge set describes the comprehensive detailed learning outcomes which can be used to put together a training programme or as part of the supervisory process. The learning outcomes cover:</p> <ol style="list-style-type: none"> 1. Overarching values, principles and knowledge – 11 sections 40 learning outcomes 2. Communication – 5 sections 25 learning outcomes 3. Assessment and care planning – 4 sections 17 learning outcomes 4. Symptom management, maintaining comfort and wellbeing – 5 sections 22 learning outcomes 5. Advance care planning – 3 sections 22 learning outcomes <p>http://www.skillsforcare.org.uk/eolc/knowledge_sets/end_of_life_care.asp</p>
	<p>Qualification Credit Framework</p> <p>The QCF has three new units specifically covering end of life care:</p> <ul style="list-style-type: none"> • Contribute the care of a deceased person • Support individuals who are bereaved • Support individuals at the end of life <p>There are also some examples of what a diploma at level 2 and 3 could be for those working in End of Life Care available:</p> <ul style="list-style-type: none"> • For those working in end of the care sector • For those working in end of life care (voluntary) • For those working in end of life care (voluntary)

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End of Life Resource Map

Skills for Care have produced an End of Life resource and learning opportunity guide which highlights and sign posts you to many end of life learning resources and documents which cover the area dignity in care in all of the resources as this is a crucial aspect of end of life care. Each section gives you a learning resource opportunity and information on how to access in the same way that this resource does.

Alternatively contact:
Karen.stevens@skillsforcare.org.uk

Regional Development Officer, South East Skills for Care.


Jackie Pool Associates

Jackie Pool associates have worked with the Department of Health with regards to Dementia training which also covers Dignity.



Jackie Pool Associates Courses a

Dementia Care Workforce Development
December 2010



The purpose of this document is to share information about dementia care workforce development nationally & locally. Where there is an embedded link, you can click on this and go straight to the product/ website mentioned, or email the person for further information.
If you would like to contribute information to this update, please contact: Karen.stevens@skillsforcare.org.uk

Dementia Care Workforce Strategy

National Dementia Strategy

This document describes the implementation plan, arrangements for national and regional support, as well as the programme put in place to ensure delivery. The implementation plan shows how the performance assessment framework in health and social care will deliver to provide benefits and provide the necessary focus for development.
Available from: <http://www.dh.gov.uk/assets/socialcare/2010NationalDementiaStrategy/index.htm>

Quality Outcomes

This document presents the Department of Health's revised outcomes focused implementation plan for 'Living well with dementia: A National Dementia Strategy'.
Available from: <http://www.dh.gov.uk/assets/socialcare/2010NationalDementiaStrategy/QualityOutcomes/QualityOutcomes.pdf>

National Scoping & Gap Analysis Report

Skills for Care and Skills for Health were commissioned by the Department of Health to carry out a scoping exercise to identify the size of the workforce, the current availability of education and training in dementia and the gaps in the provision. Their reports from this exercise [Scoping exercise report](#) on the workforce capacity and capability, and an [Education, Training and Gap Analysis Report](#), were published on 3 September 2010. Skills for Care and Skills for Health are now developing core competences for people working with individuals with dementia. For more information contact: Karen.stevens@skillsforcare.org.uk

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Dementia Resource Map



Skills for Care have also produced a Dementia resource and learning opportunity guide that highlights key information about dementia care; it covers workforce development activity both nationally and locally and includes the principles of dignity in care within it.

Alternatively contact:
Karen.stevens@skillsforcare.org.uk
Regional Development Officer, South East Skills for Care

Skills for Care
Ageless @ Work

Achieving change in the care sector

A guide for managers and staff involved in organisational change.

Ageless @ Work

Mentoring

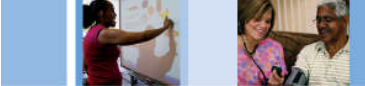
Being mentoring in the care sector - a guide

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Ageless @ Work



Ageless @ Work has produced a guide on Organisational Change which covers aspects of person centred care including dignity. There is also a mentoring guide to support this.

For more information contact:
Chris Bell
CBEBD Ltd
E: chris@cbefd.co.uk
T: 01752405180
M: 07974429033



common core principles to support self care

a guide to support implementation

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Common Core Principles of Self Care

Skills for Health and Skills for Care have worked with key stakeholders, including people who use services and carers, to develop a set of 'Common Core Principles to Support Self Care'. The principles capture best practice in order to support service reform and promote choice, control, independence, dignity and participation of people who use services.

To access click:
http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_084505

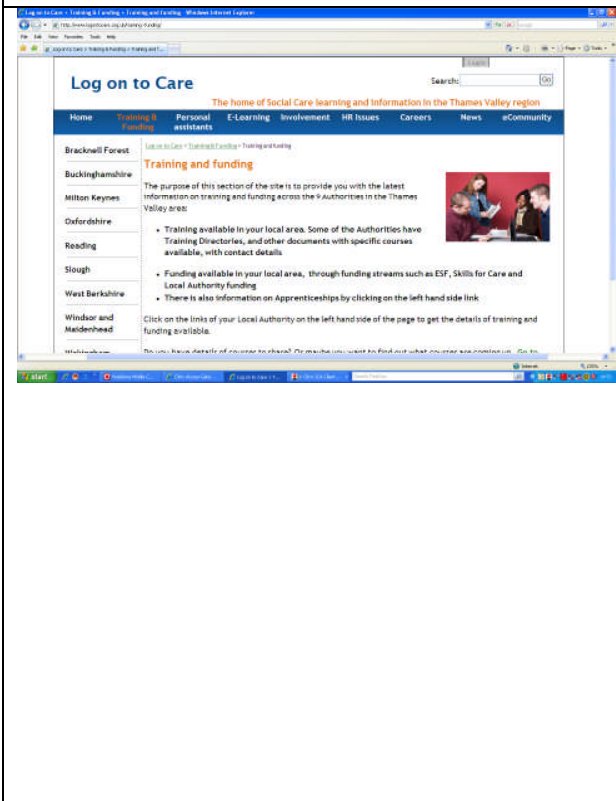


Macmillan Cancer Support Learn Zone

Takes less than 5 minutes to create an account. Once created you can log in and access information for Health and Social care Professional:

- News and updates
- e programmes and videos
- *We Learn* provides a gateway to an extensive range of generic e-learning programmes and resources, on a variety of subjects such as communication, software and management
- Toolkits and Packs
- Conference and online events
- Macmillan Information Resources

www.learnzone.macmillan.org.uk



Log onto Care

Log onto Care is a website that is supported and funded by all of the Berkshire and MKOB Local Authorities.

This website provides you with news and information about Social Care across the Thames Valley area. It also provides *free access to a wide range of E-learning material* by providing over 16 free E-learning courses on the website. These e-learning topics have dignity embedded within them.

Registering is easy and once completed you have access to all of the e learning material

<http://www.logontocare.org.uk/home/>



CIS ASSESSMENTS

CIS Assessment provide online assessments which are being used in parts of Berkshire and MKOB by a number of LA's and PVI providers. The induction assessments support dignity in care. For more information contact Sarah Knapp.

Office: 0845 873 0373

	Mobile: 07733 365155 e-mail: sarah.knapp@cis-assessment.co.uk web: www.cis-assessment.co.uk ©
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Further information

For further information or if you would like to contribute to this update please contact:
rachel.reid@skillsforcare.org.uk

Skills for Care e-news - To receive a fortnightly e-news covering current aspects of workforce development in all aspects of adult social care, including a South East Regional section, please email:
marketing@skillsforcare.org.uk

If you have a question or query please contact me:



Rachel Reid,
Regional Development Officer – Milton Keynes, Oxfordshire, Buckinghamshire & Berkshire,
rachel.reid@skillsforcare.org.uk
07770 507 812

South East Office contact details:

Lynton House
7-12 Tavistock Square
London
WC1H 9LT
Direct tel: 0207 383 8910
Email: seregion@skillsforcare.org.uk www.skillsforcare.org.uk/southeast