

Are YOU ready for an UNANNOUNCED INSPECTION?

On 26th October Andrew Lansley the Health Secretary announced that a series of spot checks will be carried out on residential homes. The focus of the Care Quality Commission inspectors will be on whether residents are being treated with dignity and their privacy respected. Inspectors will also check that residents are receiving regular nutritious food.

As always inspectors will be looking for evidence!

The Bettal Cared 4 Quality Management System will help you to provide that evidence and ensure your service meets the requirements of your residents and CQC:

- **Documentation that provides evidence of your commitment to service users Privacy and Dignity**
- **Procedures that demonstrate the involvement of Service Users**
- **A system that records service users level of satisfaction with the service**

SPECIAL OFFER - 20% OFF!

The Cared 4 Quality Management System

Cared 4 Manuals - £299 plus £35 £28 per month for on line system

Why you should choose the Cared 4 Quality Management System:

- System designed by a former principal inspector & proven track record
- Meets CQC and ISO international standards
- Addresses every prompt in the Essential Standards
- Gives you a first class online system to amend your documents, and provide evidence of improvement
- Best value for money, free updating service, and excellent customer care

If you would like to find out more, please visit our website at www.bettal.co.uk and for a FREE online demonstration of our system please call **016977 41411 to speak to one of our advisors or email us - info@bettal.co.uk**